



## Sports Force Parks Food & Beverage Team Member Job Description

### Overview:

As a successful Food & Beverage Team member, you will support all operations for events including Baseball/Softball/Soccer/Lacrosse tournaments at a Sports Force Parks. This individual is responsible for providing exceptional customer service and hospitality to all guests throughout the park. This individual understands that they have the ability to impact the guest experience including support to other team members with enforcement of park rules and regulations, maintaining order, and ensuring safety to all park guests.

As a Food & Beverage Team Member duties may include:

### **Counter Team Member**

- Ensure we are greeting guests with a smile and positive attitude.
- Provide exceptional guest service.
- Demonstrate understanding of register system and menu to ensure guests orders taken correctly and in a timely manner.
- Demonstrate knowledge of menu to provide guests with information about ingredients and cooking methods.
- Responsible for maintaining cleanliness and sanitation standards of work area.
- Assist with ensuring outlet is stocked and ready for business daily.
- Has completed SFP Food Service 101

### **Cook Team Member**

- Provide exceptional guest service by preparing food to standards and in a timely manner.
- Prepare food using a variety of equipment including Grill, Fryer, Griddle and Ovens in outlet and or commissary kitchen. Including vegetables, meats and sauces.
- Demonstrate knowledge of cooking processes to ensure food is cooked to proper temperatures and presented to standards.
- Ensure all products (cooler, freezer and dry) are stocked and stored in compliance with Food Safety regulations.
- Responsible for maintaining cleanliness and sanitation standards of work area.
- Has completed SFP Food Service 101 or is Serv Safe certified.

### **Bar Area Team Member**

- Ensure we are greeting guests with a smile and positive attitude.
- Provide exceptional guest service by preparing drinks and food items to standards and in a timely manner.
- Ensure all products (cooler, freezer and dry) are stocked and stored in compliance with Food Safety regulations.
- Responsible for maintaining cleanliness and sanitation standards of work area.
- Has completed Learn 2 Serv and SFP Food Safety 101.

### Education and Experience:

- Ability to provide exceptional customer service and to adhere to Company's Service Standards
- Cash handling or check out experience is preferred but not required
- Ability to operate personal computer, including ability to effectively use scanning equipment
- Ability to handle multiple tasks simultaneously in fast-paced environment.
- Ability to work independently and as a team member
- Willingness to work long hours and weekends seasonally as the business requires
- Ability to stand for long periods of time, including walking long distances throughout the park
- May be asked to routinely lift items of weight up to 30 lbs. to accomplish job duties
- Must be able to work well in a fast-paced environment in large, crowded areas of outdoor park.
- Routinely exposed to extreme hot/cold weather conditions

Job Location: SFP Position Type: Part-Time/Seasonal